



## **Mackenzie Kyle**

### **Education**

Bachelor of Science, Statistics  
University of Western Ontario – 1986

Master of Business Administration  
McMaster University – 1989

Mackenzie Kyle is an internationally recognized authority on project management skills. He has taught in the United States, Australia, New Zealand and Asia and worked with clients in numerous fields including energy, transportation, government, software and aviation.

Now in its sixth edition, his book “Making it Happen: A Non-Technical Guide to Project Management” is considered a classic in the field.

### **Representative engagements**

- Currently project manager for the development of an on-line permitting system for the Ministry of Energy and Mines. The new system will replace the existing paper-based process for applying for mining exploration and development permits.
- Project manager for the development of a costing, budgeting and cash flow forecasting system for Intrawest’s Resort Development Group. The new system provides the foundation for all real estate development project cost tracking, budgeting and forecasting, and ultimately, for determining financing requirements for the \$800 million real estate group. The project was underway but off-track when Mackenzie assumed the role of project manager, and the initial step was a detailed assessment and review of the project to date, including identifying issues and obstacles to success, and the development of a revised approach. The system went live as planned in November 2004.
- Provided start-up project management support to Tradelink, a Hong Kong based company granted the exclusive monopoly to replace all paper-based import/export documentation and processing with computer-based systems.
- Developed and delivered High Five project management training seminar that now has over 12,000 graduates worldwide.
- Currently acting as project management advisor for the Ministry of Transportation Gateway Program on project management structure and process, providing planning and project team facilitation services, and directing additional Beringer resources to support the program’s scheduling, finance and budgeting processes.
- Provided planning and project management support to the Prince Rupert Port Authority in the development of the initial project plan for the \$500 million re-development expansion of

the Prince Rupert port facility. This included facilitation of planning sessions and the creation and updating of the detailed schedule.

- Project manager for a major re-engineering and process improvement initiative at the British Columbia Ministry of Transportation. Facing staff cuts of 63%, the Ministry undertook an initiative to re-design service delivery and internal business processes. Mackenzie led the core team of seven Ministry staff through work on the most significantly customer impacting processes. As well, he managed the creation, implementation, and analysis of a client survey of more than 1000 of the Ministry's clients.
- Directed a Project/Process Management Improvement Initiative in Air New Zealand's aircraft maintenance group. This involved training of staff, then working with a special project team to implement new methods for managing maintenance work for aircraft. In addition, directed the process of selecting a suitable project management / workforce management software package, as well as assisting with implementation.
- Led a project to re-engineer the maintenance processes for capital equipment (Draglines) for BHP (Australia) Coal. The large-scale maintenance work was re-organized to be treated as projects, and, working with company staff and contractors, downtime was reduced by more than 30%.

## **Publications**

Making it Happen: A Non-Technical Guide to Project Management, a 256 page novel about project management, 6th Edition published by John Wiley & Sons in September, 2003.

"The Appropriate Use of a Work Breakdown Structure", Project Management Institute, '93 Northwest Symposium Journal, 1993.

## **Representative clients**

Alcan	Air New Zealand	American Express
Arc Resources	BC Gas/Terasen	BHP (Australia) Coal
BC Ministry of Transportation		NOVA
TELUS	Bentall Properties	Nekoosa Packaging
CIBC	BC Ferries	BC Hydro
BC Rail	VanCity	Intrawest
UNBC	Avcorp	Nekoosa Packaging